



Vision Municipal Solutions

# Annual Conference

October 5th – October 7th 2016, Leavenworth, WA

*Welcome to the Vision 2016 Conference! We are excited to be back in Leavenworth to get to know the newest members of the Vision family and re-connect with our long-time Vision customers and dear friends. How about that 10 years already!*



# 2016 Conference Agenda

**WEDNESDAY, OCTOBER 5TH, 2016**

7:00am - 9:00am	<b>4TH FLOOR, CONTINENTAL BREAKFAST</b>
	<b>ALPINE ROOM (LOWER LEVEL)</b>
9:00am – 9:15am	<b>OPENING CEREMONIES &amp; CONFERENCE OVERVIEW</b> <i>PRESENTERS: PAT DIETER &amp; CHAD HEATON</i>
9:15am – 9:45am	<b>VISION'S STATE OF THE UNION ADDRESS</b> <i>PRESENTERS: CRAIG LODGARD</i>
9:45am – 10:30am	<b>Elements of Adventure Improve Leadership and Team Development</b> <i>GUEST PRESENTERS: MATT WALKER</i>
	<b>BREAK TIME</b>
10:45am – 12:00pm	<b>VISION'S NEW UTILITIES (NEW TOOLS &amp; CORE TECHNOLOGIES)</b> <i>PRESENTERS: WILL JONES &amp; JOE SAGE</i>
12:00pm – 1:00pm	<b>LUNCH TIME</b> <b>(4TH FLOOR, CONTINENTAL ROOM)</b>
1:00pm – 2:00pm	<b>Vision Software presentations (Current Products for 2016)</b> <i>PRESENTERS: PAT DIETER &amp; CHAD HEATON</i>
2:00pm – 2:45pm	<b>Vision IT (New Managed Services for 2016)</b> <i>Presenter: Brandon Votaw</i>
	<b>BREAK TIME</b>
3:00pm – 4:00pm	<b><i>Audit Updates and Training Block</i></b> <i>(See Schedule for Classes and Room Assignments)</i>
4:45pm – 6:00pm	<b><i>Miniature Golf Tournament</i></b> <b>MEET IN THE LOBBY</b>
6:00pm	<b>Dinner Break</b> <i>(Enjoy dining in Leavenworth, or join the Vision Staff for a BBQ at Lions Club Park)</i>
8:00pm – 10:00pm	<b>Evening Reception</b> <i>(Located at the Hutte, across from the Enzian, Join us)</i>



# 2016 Conference Agenda

**THURSDAY, OCTOBER 6TH, 2016**

7:00am - 8:30am	<b>4TH FLOOR, CONTINENTAL BREAKFAST</b>
	<b>ALPINE ROOM (LOWER LEVEL)</b>
8:30am – 8:45am	<b>DAILY CONFERENCE OVERVIEW</b> <i>PRESENTER: CHAD HEATON</i>
8:45am – 9:30am	<b>OUTSOURCING TO ONLINE PAYMENT COLLECTION AND HIGH SPEED REMITTANCE</b> <i>PRESENTER: CHAD HEATON AND JOHN ENGBRETSON</i>
9:30am – 11:00am	<b>Vision Permits (Express, Standard, &amp; Professional)</b> <i>PRESENTERS: PAT DIETER, JOE SAGE &amp; WILL JONES</i>
	<b>BREAK TIME</b>
11:15am – 12:00pm	<b>NEXT UP 2017</b> <i>PRESENTERS: JOHN ENGBRETSON &amp; CRAIG LODGARD</i>
12:00pm – 1:00pm	<b>LUNCH TIME</b> <b>(4TH FLOOR, CONTINENTAL ROOM)</b>
1:00pm – 2:00pm	<b>UTILITY BILLING &amp; COLLECTION ISSUES</b> <i>Presenter: Toni Nelson</i>
2:00pm – 3:00pm	<b>Cash Handling and Internal Controls</b> <i>Presenter: Toni Nelson</i>
	<b>BREAK TIME</b>
3:15pm – 4:15pm	<b>Training Block</b> <i>(See Schedule for Classes and Room Assignments)</i>
4:45pm – 6:00PM	<b>The Vision Amazing Race</b> <i>(The Race starts at the Hutte. 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> Place Prizes will be awarded during the Gala Dinner)</i>
7:00pm – 9:00pm	<b>Gala Dinner With Awards – Continental Room 4<sup>th</sup> Floor</b> <i>(Join us for an Evening of dining and entertainment. Prizes will be awarded)</i>
9:00pm – 10:00pm	<b>Evening Reception</b> <i>(Located at the Hutte, across from the Enzian)</i>



# 2016 Conference Agenda

**FRIDAY, OCTOBER 7TH, 2016**

7:00am - 8:30am	<b>4TH FLOOR, CONTINENTAL BREAKFAST</b>
	<b>ALPINE ROOM (LOWER LEVEL)</b>
8:45am – 9:00am	<b>DAILY CONFERENCE OVERVIEW</b> <i>PRESENTER: CHAD HEATON</i>
9:00am – 10:30am	<b>VISION ENHANCEMENTS THE NEXT PHASE</b> <b>FINANCIALS AND PAYROLL</b> <i>Presenters: Joe Sage and Will Jones</i>
	<b>BREAK TIME (ROOM CHECKOUT)</b>
10:45am – 11:45am	<b>REPORTING SERVICES</b> <i>PRESENTER: WILL JONES</i>
11:45am – 12:00pm	<b>CLOSING CEREMONIES</b>
12:00pm – 1:00pm	<b>LUNCH TIME</b> <b>(4TH FLOOR, CONTINENTAL ROOM)</b>
	<b>Time To Go Home</b> <i>Thanks For Attending, See You Next Year</i>

**\*\* SOFTWARE DEMO'S IN THE HUTTE \*\***

***New Module Demonstrations*** – Individual demos of the new software modules or any modules are available in the Hutte, across from the Enzian. Sign-up sheets are located at the registration table.